



THE LOOP

Canadian Hard of Hearing Association
British Columbia Chapter

Issue 43 - Fall/Winter 2010

Private Member's Bill to make the Disability Tax Credit (DTC) Less Discriminatory to Hard of Hearing Persons

On October 5, 2010, Peter Julian, (NDP, Burnaby-New Westminster), tabled Bill C-577 An Act to amend the Income Tax Act (hearing impairment) which would increase inclusiveness for people with hearing disabilities by allowing fair access to the Disability Tax Credit.

"The places we live, play and negotiate are noisy, often with distracting background sounds, so I am happy this legislation will recognize that reality for the hearing impaired and make the disability tax credit more accessible to them," said Tony Martin (Sault Ste. Marie) NDP Critic for Persons with Disabilities who seconded the Bill.

The current regulations are ambiguous and do not reflect real life situations so Bill C-577 would fix this by:

- Redefining "quiet setting" to be "normal setting" for sound levels in tests
- Changing the requirements so that a person is eligible if they are unable to understand "another person", rather than "a person familiar to them."
- And not requiring that the person to be wearing an "assisted listening device" when the degree of impairment is being assessed

The Bill has received much praise and broad-based support from the Hard of Hearing community who have long been advocating changes in the eligibility criteria for the tax credit. "The current Disability Tax Credit (DTC) is so ambiguous that there are no consistencies as medical physicians and audiologists have a hard time in certifying it for their hard of

hearing patients", said Michael Currie, Chair of the Canadian Hard of Hearing Association National Working Group. "It is our hope to bring clarity and fairness to the DTC."

"The existing criteria for eligibility for the tax credit discriminate against individuals with hearing loss who use cochlear implant or digital hearing aid technology and who have learned to speak," said Norah-Lynn McIntyre, Executive Director of VOICE for Hearing Impaired Children.

"The current criteria and terminology are causing a great deal of uncertainty for our member audiologists," says Gillian Barnes, Canadian Association of Speech-Language Pathologists and Audiologists President. "Mr. Julian's proposed changes to the Income Tax Act will have a positive impact."

"The Canadian Academy of Audiology is in full support Mr. Julian's effort to reduce ambiguity and confusion with regards to the terminology used to qualify those with hearing loss for the Disability Tax Credit", says Rex Banks, in-coming President of Canadian Academy of Audiology.

"The purpose of the income tax act is distorted. The federal government should show that they value people's well-being over shallow fiscal concerns and ensure that all Canadians with hearing loss get the tax break they deserve" said Julian.

We need your support – write or call to your Member of Parliament. See page 5 for more information.

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NEXT COPY DEADLINE

January 15, 2011

CHHA BC acknowledges with thanks the financial assistance of the Province of B.C.



From the President...

Welcome to the glorious month of October. Colin and I recently drove to Saskatchewan to visit family and on our return we came down through the Yellowhead highway. The colors of the trees, the mountain vistas, lakes, and blue skies were stunning.

This year is CHHA BC's 25th anniversary. On December 1, 1986, CHHA BC started. We will be planning a celebration for this hopefully in the near future. We will keep you posted.



This month Peter Julian, NDP MP for Burnaby-New Westminster, tabled Bill C-577 *An Act to amend the Income Tax Act (hearing impairment)* which would increase inclusiveness for people with hearing disabilities by allowing fair access to the Disability Tax Credit. See our cover and page 5 for more information. I encourage CHHA members to contact your local MP(s) and seek their support of this bill amendment.

There has been discussion in the news recently decrying the amounts of money telemarketers charge for fundraising on behalf of charities. While we cringe ourselves on this, we do benefit in obtaining much needed funds to run the Resource Center. Changes may occur in the future as we embark on other fundraising endeavors. October 3rd launched the first CHHA walkathon in Ontario. I was informed that approximately \$54,000 was raised with a tremendous turnout. Next year, CHHA National will launch a nationwide walkathon and the BC Chapter will be participating. I hope many of you will join us in walking or supporting the event in 2011 to raise funds for your branch or chapter. We will keep you informed as the planning progresses.

The resource centre continues in their work to support BC members, inform the public through presentations and presence at trade shows. We're excited to be invited to a health profession trade show on November 26 and 27. We will hopefully connect with many medical professionals. It is a good opportunity for us and we are always in need of volunteers to assist during the two days.

People have asked how I am doing with my cochlear implant. It has been an experience for certain. I hear things I've never heard before. At the beginning it was overwhelming but the brain is amazing in its ability to identify and tune out sounds such as birds, cars passing on the street (I'm in the house!), clocks ticking and so on. Now I'm hard pressed to hear what I heard before because I'm so used to it. One sound that I'm still working on are S's, SH, and Ch's. I've never heard these sounds before and have many memories of my mother trying to teach me how to say them. Now I am constantly bombarded with them as people speak. In the beginning they were such a sharp piercing sounds it was painful to me. Now it is gradually subsiding thankfully! Another change noted is in the clarity of my own speech. People tell me how clear my speech is; now I have people stating it is more clear and crisp and I'm saying my endings. LOL I believe too I am not as loud when I speak which may not be a good thing for other hard of hearing people.

Have a great Fall season, everyone, as we embark on another year of CHHA activities around the province. Keep in touch with me or the RC.

Sincerely,
Leslee Scott
President, CHHA-BC

Resource Centre

By Trish McLeod

I can't believe the fall season is upon us already... what happened to the summer? We are always on the go with various activities at the Resource Centre, and are busy planning for another eventful year. Here are a few of the things that we're working on now.

Managing Hearing Loss Classes – The Level III classes instructed by Maggie Dodd have started again at the Resource Centre. Maggie Dodd is also teaching a course at the Elder College in Chilliwack starting on October 6th. If you live in the Vancouver area, the Vancouver Branch and the North Shore Branch offer these classes on an ongoing basis. In Comox, on Vancouver Island, there is also a class presented once a year. Please contact the Resource Centre for more details on any of these courses. It is very encouraging to see what a positive difference these classes make for all the participants!

Resource Centre Library – We are continuing to add to our library. Please check out our web-site for a list of books and materials that are available for CHHA Members to take out.

Hospital Kits – The hospital kits continue to be distributed. Sharon Perry, our newsletter editor and projects coordinator, has distributed 72 kits to date. Don't forget to request one of these **FREE** kits if you or someone you know who is deaf or hard of hearing needs to go to the hospital! They're also very useful for hard of hearing/deaf seniors who live in residential care.

Emergency 911 TTY Testing – We have started up our Emergency 911 TTY testing on a monthly basis once again. We use the TTY phone in our office to call 911 to ensure that the system is working adequately. The 911 area that we're testing covers Chilliwack, Mission, Hope, Boston Bar and Agassiz.

CHHA BC Presentations – CHHA BC continues to give talks in local Residential Care homes, churches and the University of the Fraser Valley. There are so many hard of hearing individuals who are not aware of CHHA and what we do. These talks introduce our organization as well as give information about the causes of hearing loss, how to prevent hearing loss, and tips for successfully managing hearing loss.

Conference on Positive Aging – We are having an exhibit table at this conference that is taking place on Nov 26th and 27th at the Coast Plaza Hotel in Vancouver. It is a conference for health professionals and researchers to address some of the issues and challenges facing the aging population. Considering that the Hearing Society of Canada estimates that 60% of the population over the age of 65 have some degree of hearing loss, it's important that the hard of hearing are represented at this conference. For more details on the conference see www.interprofessional.ubc.ca or contact us at the office. If anyone is interested in volunteering at our table, please contact me at the CHHA office.

As always your comments and advice are always welcome, so please don't hesitate to contact us at any time.

I hope everyone is having a fabulous fall season and enjoying all the beautiful colors that this time of year brings!

With best regards,

Trish McLeod
CHHA BC Administrator

What is Bad for Your Ears Could be Bad for Your Heart

From CTV News Oct. 5, 2010

Chronic exposure to loud noise linked to heart disease.

A recent study done at UBC Vancouver determined that there is a two to three times increase in cardiovascular disease in people working in noisy jobs. The average age of the participants was 40. The Scientists determined that stress spasms in the heart were the result of working in loud surroundings such as in construction or in an office. If you have to raise your voice to be heard, then it's too loud.

Member Highlight

Rod McLeod is a hard of hearing teen from Langley, BC who attended the Sudbury National Conference in June. Rod has been wearing a cochlear implant for five years and it is working well for him. He was born 6 weeks premature in Edmonton in 1992. At birth Rod was very sick and the doctors gave him ototoxic drugs that caused him to go deaf. At age four, Rod was fitted with his first hearing aids; he learned some sign language in kindergarten, however, through speech therapy he was able to verbally communicate. Rod moved to Langley at age 12 and was implanted a year later. He says, "I love my cochlear implant because it improves my speech and hearing".

Rod is the son of our CHHA-BC Office Administrator Trish McLeod. He volunteers at the Office during school holidays. Rod has helped with the mailing of our Loop newsletter (about 700 copies), laminated our special signs and wallet cards, helped assemble our hospital kits, helped with the carding and indexing of our library books, text books and videos. Rod also helped with the Assistive Devices and special equipment.

Rod shares his experience at the CHHA-NATIONAL Sudbury 2010 Conference:

What can I say? I felt good vibrations everywhere I went! The 2010 CHHA National Conference in Sudbury was so interesting. This was the first time I've ever been to a conference. I met so many hard of hearing people and I had a great time!

One of my favourite things at the conference was Jennifer Roland playing the violin. She was so energetic and full of enthusiasm. I really enjoyed her music very much. She is also hard of hearing, but she does her best and does an awesome job. She never gave up trying and didn't let her disability get in the way!

What I also found very interesting at the conference was Johan Hammarstorm. He explained about his dream to become a pilot. He now flies all over the world to talk to children which I think is amazing! He told us to always follow your dreams and you can make them come true, just like it finally happened to him. It wasn't very easy for him, but he trained hard and believed in his dreams. I think it was one of the most fascinating talks I have ever heard! Remember to "Always follow your Dreams".

The presentation that Micheal Karagosian gave explained about having accessibility in cinemas using digital technology. One day the cinemas may come up with a new solution for hard of hearing people. They are working on an invention that is a special device which is a pair of

glasses that will have subtitles appear on the main screen. I thought that was a great solution!

The HOH TV episode that I saw at the banquet was hilarious! Monique talked about how difficult it was to date, she said that she heard "Fart" but the word was "Flirt". I thought that was really funny! The other thing I thought was funny was when someone is in a relationship and wants to turn off the lights. They said they could use a headgear lamp so that they could still lip-read. I thought that was so hilarious! There are a lot of problems you can have when you're dating and you have a hearing loss. I thought they did an awesome job and I think I'd like to be part of the cast next time!

I think the Sudbury National Conference was overall totally amazing! I would love to go to the National Conference in Yellowknife next year, if I have the money to go. Oh, I forgot to mention that I won some cash in the 50/50 draw at the Conference. I think I will save that and use it towards going to the Conference next year.



Trish McLeod, Rod McLeod and Jennifer Roland at CHHA National Conference in Sudbury



Rod at the CHHA Booth at the Wellness Show in Vancouver, November 2009.

Diary of a Cochlear Implant: “Hearing In Noise”

By Flo Spratt – reprinted with permission from the CHHA North Shore branch newsletter



It is now 14 months since I have been “hooked up” with my cochlear implant’s speech processor. A speech processor is what looks like a hearing aid, worn on my left ear, except that it doesn’t send any sound signals into my ear! Instead, through a thin cord magnetically attached to my head behind my ear, electric signals are sent directly into the cochlea, and then to my brain. The result? Clear sound and the ability to hear many sounds I don’t remember since I lost my hearing when I was 6 years old. Before my implant, and when I wore hearing aids, it was simply impossible for me to understand speech when there was even one other person speaking at the same time. It was like the other speaker cancelled out the person in front of me. Needless to say, I treasured those rare times when only one person spoke with no noise around me! Those of you who met me before my implant may remember the microphone I would hold in front of you to help me hear your voice over the background noise. Now, after a year with my cochlear implant, all that has changed. For at least a half year, I continued to depend on my microphone, but I no longer need it! I am still mystified how I can now hear in the noisiest coffee shops without my microphone. The voice of a friend is clear, while the background voices are much less intrusive. And I am hopeful that, with time, machine noises and live music will also become less challenging.

In researching how this is possible, the main reason seems to be related to the hair cells in the cochlea. Those damaged hair cells are likened to frayed electrical cords so that, no matter how expensive my hearing aids were and how alert my brain was, the message was not coming through clearly and I could not understand speech. So, with noise in the background, everything was crackling sounds. The cochlear implant bypasses those “frayed cords”, and sends the signals directly into my brain via the auditory nerve. Fortunately, the auditory nerve is not damaged; otherwise hearing would still be a huge challenge for me.

The question arises: can today’s hearing aids do this for people with less than severe to profound hearing loss? My source indicated that, for those with mild to moderate hearing loss (i.e., less than 50 db hearing loss), the damage is most likely on the cochlea’s outer hair cells. These hair cells have an amplification function, and if only these are damaged, hearing aids’ amplification should bring back both volume and improved clarity. That is good news. If you are wearing hearing aids for the first time, keep one important point in mind: the ability to discriminate in noise takes time! For me, it took at least a half year for my brain to “rehabilitate” or re-learn sounds and discriminate between important and nonessential sounds. The implication, then, is that wearing the hearing equipment throughout the day is necessary to reach your goal of comfortable hearing in our wonderful world of sound. The hard work is all worth it.

Behind the Sound Booth: You and Your Audiologist

CHHA-Vancouver Branch was privileged to have Dr. Valter Ciocca speak at their September meeting. Dr. Ciocca is Director of the School of Audiology and Speech Sciences at UBC. His presentation described the education of the audiologist and how the community plays a role in that process.

Audiology students complete an extremely intensive two year program for their Master of Sciences. They need an undergrad degree to qualify for the program. The average entry grade is 82+%. Backgrounds vary from psychology, linguistics, physics, engineering. They must have some knowledge about physical sound and perception of sound. Although there is a great demand for more audiologists in B.C., the government funds for only 12 students per year. There is thus a lot of competition to get into the program. UBC’s is the only audiology program west of Ontario.

The second year includes two clinical placements in the community. There is training in aural rehabilitation, testing

hearing and fitting hearing aids. There are also several smaller placements with speech/language pathologists. Audiologists must be able to screen children for speech and hearing if working in aural rehabilitation. They must also be able to diagnose conditions such as auditory processing disorders and balance disorders. The school believes that the clinical training of students should happen in the community, which give them a wide range of experiences. Clinical experiences include conducting hearing screening at a Vancouver area preschool; participating in the 2009 Hearing Health Fair where they participated in hearing screening, raising awareness about hearing loss and about the audiology profession. They also go in pairs into schools (6 Vancouver schools per year) with an educational video about hearing awareness and interact with the students. Some clinical placements in seniors homes are included during the year.

The school also holds a yearly Open House, and community visits. Some members of the public come for hearing testing and to ask questions about their hearing loss, or that of their children.

Top Shelf

By Bruce Davis

Member, CHHA Chilliwack

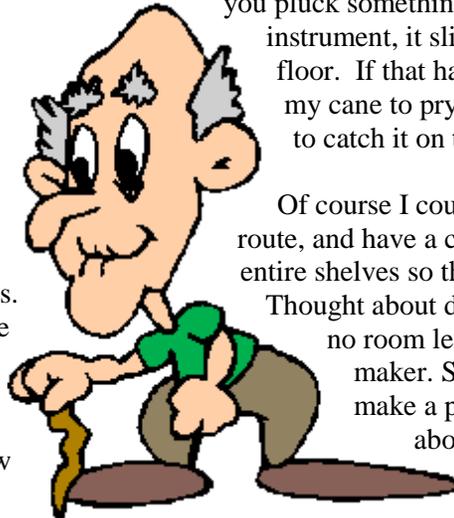
I went to get a box of cereal off the top shelf of the cupboard the other day, and I found the shelf had been moved just a little bit higher and I had trouble getting the box. Come to think of it, that shelf, and the rest of them around the house seemed to have grown over the years. When I was much younger, I never thought about reaching up to get something. I just did it. Why if it was really high I could just jump up and get it, usually on the first try. Now about the only jumping I can do is jumping to conclusions.

Oh, but how things change, it seems I have shrunk a little. I guess all those years of hard work and play have taken their toll. I know the backbone has compacted down a couple of inches, the knees don't work as well, and I'm sure that the old pelvic bone must have warped a bit, as my hips are closer to my ribs. Sort of like standing on a pumpkin, it loses height while the pressure of the weight make the sides bulge out, and ain't that a fact.

A couple of handy things that I used to laugh about now seem to be so handy. A step stool works well, but I have

found that I have to hang on to something with one hand so I don't fall off while I reach with the other hand, hoping to get what I am aiming at. Falling off the stool would probably mean a broken hip or knee and then I really could not reach the top shelf.

Another handy little item is that thingy you can buy that is supposed to help pick up stuff off the floor. Usually, when you pluck something off the shelf with that instrument, it slips out of its grip and falls on the floor. If that happens I might as well have used my cane to pry whatever off the shelf and hope to catch it on the way down.



Of course I could go the easy, but expensive route, and have a carpenter come in and lower the entire shelves so they are within my reach.

Thought about doing that but then there would no room left on the counter for the coffee maker. Speaking of coffee, think I will make a pot of the stuff and sit and think about this awhile. Maybe, just maybe, I might think of the solution to this problem.

“Alone we can do so little; together we can do so much.” Helen Keller 1880-1968

Red Hot Alert! Disability Tax Credit changes – Bill C-577

MP Peter Julian, NDP-Burnaby-West, has tabled Bill C-577 – An act to amend the Income tax Act (hearing impairment). The purpose of the Bill is to clarify the terminology used that currently confuses the authorizers able to sign the DTC forms.

The Canadian Hard of Hearing Association (CHHA) along with its partners the Canadian Association of Speech-Language Pathologists and Audiologists (CASLPA), the Canadian Academy of Audiology (CAA), and VOICE for Hearing Impaired Children have been working to correct this iniquity but **WE NEED YOUR HELP!**

Tell your Member of Parliament how important it is for you or your family member to obtain the Disability Tax Credit. If you are receiving it already tell your MP that you support the Bill and you hope that they will support it on behalf of Canadians with hearing loss.

Email, call, fax or visit your Member of Parliament to ensure that this Bill is taken seriously and passes all readings in the House. Please cc us on all your emails, inform us of your visit or telephone calls, and send us copies of your letters. Send to currie.ab@gmail.com

Visit the CHHA website for background information and links to obtain your MPs name and coordinates as well as a link for Canada's media. www.chha.ca/chha/dtc.php

It's time for action... It's time to let your voice be heard... It's time to give visibility to this unseen disability!

Pardon me?

By Grace Shyng

It's your grandson's 4th birthday party. Lots of noisy toys and 15 screaming preschoolers. On the TV, a large purple dinosaur is singing but you can't make out the words. Your lively grandson says something and everyone laughs. Except you. Your wife leans in and all you can think is, "Why is she always mumbling?" Lately, you've been saying, "what" and "pardon me" a lot.

Could it be that you're losing some of your hearing? You are certainly not alone. Hearing loss is the fastest growing disability in North America and it currently affects over 10% of the population, with that number rising to over 30% of those over 65 and to over 50% of those over 75. Statistics Canada projects that by 2026, nearly 1 in 4 Canadians will be seniors. By then, most people will either be experiencing hearing loss themselves or know of someone who is.

What are the first signs of hearing loss?

- 1) You frequently ask people to repeat
- 2) You say "pardon me?" or "what?" a lot
- 3) You have difficulty hearing in noisy environments such as restaurants or parties
- 4) You think most people are mumbling
- 5) You are turning up the volume on the TV, radio or telephone

What if you suspect you have hearing loss?

Have your hearing tested by an Audiologist, a university-trained professional specializing in hearing, and hearing loss difficulties. If required, a hearing aid may be recommended.

Do hearing aids really work?

Unlike prescription eyeglasses, hearing aids are not corrective devices and cannot restore your hearing to 100%. They are really just "aids". However, with a properly fitted aid, most people will notice an improvement in overall speech understanding in everyday listening environments. Today's hearing aids vary from basic to advanced digital technology. The more advanced the hearing aid, the more effective at controlling background noise.

Aren't hearing aids old fashioned and ugly?

Not at all. Today's hearing aids have attractive modern designs that shape well into or over your ear and come in a wide variety of colours so that your hearing aid will blend in with your hair colour or look smart like a high tech device.

What if I leave my hearing loss untreated?

Hearing loss is often described as an invisible handicap in which people delay seeking help. No one can tell you have a hearing loss simply by looking at you. And many people often fake or bluff during conversations when they can't hear. Left untreated, hearing loss can lead to feelings of loneliness, isolation and depression. As we are social beings, we have to communicate in order to feel connected with one other. The negative effects of untreated hearing loss far outweigh the stigma of wearing a hearing aid.

How much do hearing aids cost?

Hearing aids typically range in cost between \$1000 and \$4000 per hearing aid, depending the level of technology and size of the hearing aid. Hearing aids are not covered by the BC Medical Plan. If you are a veteran or have third party medical coverage, you may have some funding assistance.

What if I can't afford a new hearing aid?

The Western Institute for the Deaf and Hard of Hearing, in operation since 1956, offers two hearing aid programs: a new hearing aid dispensing program that offers the latest in digital technology and a unique "Lend an Ear" hearing aid loan program. For a small fee, "Lend an Ear" provides refurbished hearing aids to those who cannot afford a new one.

Submitted by: Grace Shyng, M.Sc., RAUD, RHIP, Head of Audiology, Western Institute for the Deaf and Hard of Hearing. To book a hearing test, phone 604-736-7391, email: gshyng@widhh.com or visit www.widhh.ca.

New Hearing Clinic: WIDHH

The Western Institute for the Deaf and Hard of Hearing Audiology Department is excited to expand to a third Tri-Cities location!

The new Hearing Clinic is located at #260 - 2755 Lougheed Hwy, in Port Coquitlam.

- Complete Audiology services including hearing assessments and hearing aid services
- Adult Hearing Screenings
- Learn about the latest in digital hearing aid technology and FM systems
- Test your iPod or MP3 player – is it safe for your hearing?
- Learn about WIDHH/UBC clinical research in hearing loss
- Some communication aids and employment counselling services available at this location.

Sandra Baker, longtime WIDHH Audiologist, is managing this location. Stop by and visit!

Participants Needed for a study of Cell Phone Based Emergency Services

Researchers at the **Neil Squire Society** in cooperation with the **Canadian Hard of Hearing Association – British Columbia Chapter** are conducting a study to look at how “911” emergency calls and emergency disaster alerts on cellular phones can be made more accessible.

The goal of this project is to get input from actual cell phone users on how the next generation of emergency services should be designed to ensure accessibility before they are released. Your feedback will be used to make industry and government aware of the unique needs of the Deaf community.

We are currently looking for people who are deaf and currently use cellular phones and would be interested in attending a focus group or completing a brief survey.

Eligible participants will be asked to attend one of the focus groups being held in locations across Canada. The focus groups will typically last 2 hours and consist of 6 to 8 people. There will be a brief presentation and an open question and answer session. Focus group participants will receive an honorarium of \$65.

To learn more about this research and your eligibility, please contact:

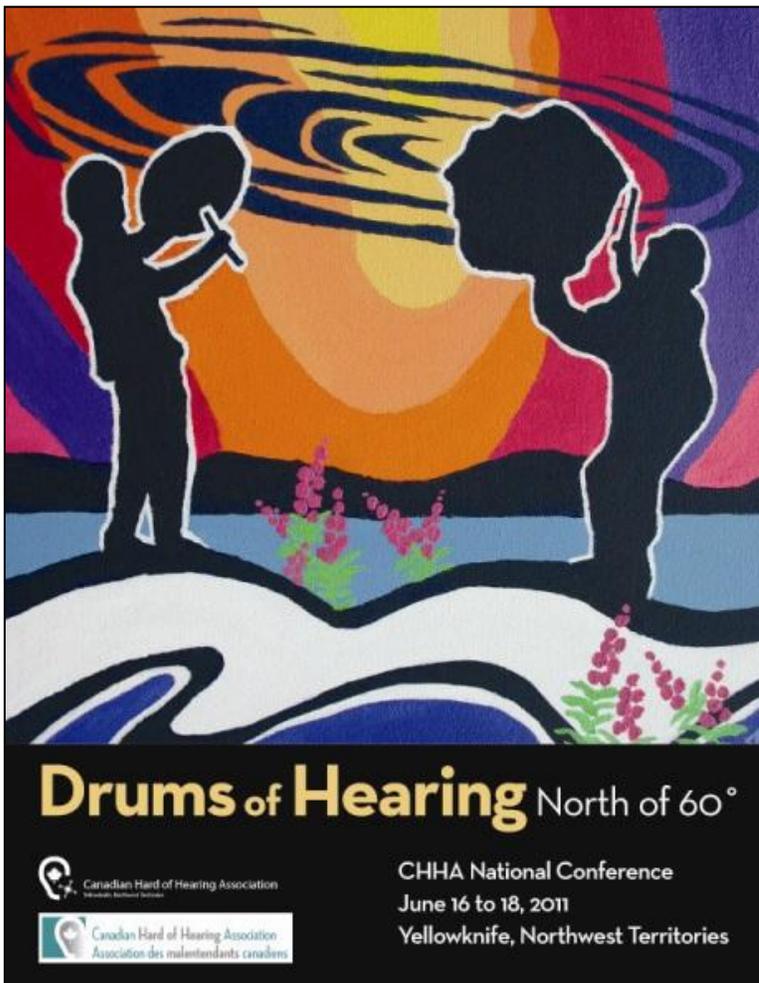
Neil Squire Society

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Principal Researcher

Dr. Gary Birch, PhD, P.Eng. Neil Squire Society
Executive Director and Director of Research & Development



Scholarship Opportunity

CHHA National has a scholarship program for post-secondary students who are hard of hearing, deafened or oral deaf. The closing date for applications is March 1, 2011.

Complete details and applications are available from the CHHA National website: www.chha.ca

Executive Committee 2010-13

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